

UNITROL WARRANTY POLICY

Unitrol SOLUTION, SIMPLICITY, and FIRE'N MODULE

As of January 2003

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Unitrol provides a 5-year limited warranty to cover all of the above product lines. The warranty periods are determined using date control was shipped from Unitrol to the first customer.

This warranty, except for EXCLUSIONS shown on page 2 of this document, covers the following items:

DURING YEAR #1:

1. All parts (exclusive of fuses) that fail due to manufacturing defects, FOB Northbrook, Illinois.
2. Necessary labor to repair control that has failed due to manufacturing defects, FOB Northbrook, Illinois.

DURING YEAR #2:

1. 80% cost of all parts (exclusive of SCR, Circuit Breaker, fuses, pressure transducer, printer, infrared thermometer, and strain gauge) that fail due to manufacturing defects, FOB Northbrook, Illinois.
2. 80% cost necessary labor to repair control has failed due to manufacturing defects, FOB Northbrook, Illinois.

DURING YEAR #3

1. 60% cost of all parts (exclusive of SCR, Circuit Breaker, fuses, pressure transducer, printer, infrared thermometer, and strain gauge) that fail due to manufacturing defects, FOB Northbrook, Illinois.
2. 60% cost necessary labor to repair control has failed due to manufacturing defects, FOB Northbrook, Illinois

DURING YEAR #4

1. 40% cost of all parts (exclusive of SCR, Circuit Breaker, fuses, pressure transducer, printer, infrared thermometer, and strain gauge) that fail due to manufacturing defects, FOB Northbrook, Illinois.
2. 40% cost necessary labor to repair control has failed due to manufacturing defects, FOB Northbrook, Illinois

DURING YEAR #5

1. 20% cost of all parts (exclusive of SCR, Circuit Breaker, fuses, pressure transducer, printer, infrared thermometer, and strain gauge) that fail due to manufacturing defects, FOB Northbrook, Illinois.
2. 20% cost necessary labor to repair control has failed due to manufacturing defects, FOB Northbrook, Illinois

See page 2 for exclusions to the above warranty coverage

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WARRANTY EXCLUSIONS

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1. Any expense involved with repair of control by other than Unitrol personnel that has not been authorized, in advance and in writing, by an officer of Unitrol.
2. All cost for freight, to and from Unitrol, are excluded from this warranty.
3. All field service labor, travel expense, and field living expense associated with field service, is excluded from this warranty.
4. No coverage, parts or labor, is offered for components that have failed on controls not being used as specified in Unitrol published literature and TECHNICAL SHEETS.
5. No warranty coverage will be made on controls that are being used contrary to specifications, that are sized incorrectly compared to the published Unitrol SIZING CHART, that were mechanically or electronically altered by customer, or that were physically damaged after shipment from Unitrol.
6. Unitrol assumes no liability for damage to other equipment, or injury to personnel, due to a failure in the Unitrol control.
7. Unitrol shall not be responsible for any consequential damages of whatever kind.
8. Any expense involving alteration or installation of a Unitrol control where the control was manufactured to the specifications of the customer, or where a control is altered by the customer prior, during, or after installation.

NO OTHER UNITROL WARRANTY, WRITTEN OR IMPLIED, COVERS THIS GROUP OF PRODUCTS UNLESS IN WRITING AND SIGNED BY AN OFFICER OF UNITROL PRIOR TO SHIPMENT OF PRODUCT.

All warranty questions should be addressed to:

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702 Landwehr Road
Northbrook, Illinois 60062

Phone: 847-480-0115

FAX: 847-480-0932

WEB: www.unitrol-electronics.com